



## STAY CONNECTED WITH ANDERSEN. ANDERSEN ACCESS, YOUR CENTRAL LOCATION FOR SUPPORT.

To support your business with Andersen, we continue to improve the functionality and information available on Andersen Access. With 24/7 access, you will be able to find information on orders, deliveries, marketing, stock ordering and more. Visit [andersenaccess.com](https://andersenaccess.com) to get started.

### QUOTING

Quote and order Andersen products online with iQ+. This tool allows you to quote and order anytime, anywhere from any device and features an intuitive design. Access iQ+ within the Quotes tab.

### ORDER INFORMATION

Find all your Andersen order details within the Orders Tab. You can also access recent orders on the main home page and request an order acknowledgment.

### STOCK ORDERING – CLICK TO ORDER

Order product that is stocked in our warehouse by entering the part number you are looking for on the home page and adding it to your cart to purchase from Andersen.

### DELIVERY INFORMATION

Search all of your upcoming deliveries on the Shipping Tab. You can search by delivery number or date range to find details about your shipment.

### SUBMIT INITIAL QUALITY

If something is wrong with your product when it arrives, submit an Initial quality request through the Orders Tab.

### VIEW INVOICES, CREDITS & STATEMENTS

View invoices, credits and statement documents within the Orders Tab.

### SERVICE PARTS

Access our service parts catalog through the Service Tab.

### TRAINING INFORMATION

Need help with using Andersen Access or iQ+ or looking for product knowledge training? Find training information and videos within the Training Tab, including a link to Andersen Academy.

### MARKETING SERVICE CENTER (MSC)

Find marketing information and tools under the Marketing Tab. You will be able to order literature, manage your Dealer Development Fund (DDF) account, engage in digital marketing programs and more.

### Have questions?

Contact an Andersen Customer Service Representative at 1-800-229-6091.